

# Continual improvement by investment in standards

## Implemented

Implemented OHSAS 18001,  
ISO 14001 & ISO 9001



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## Background

Convergent is a SME business based in Crowborough, East Sussex, offering integrated security systems solutions to blue chip and smaller clients globally.

Convergent's values and beliefs are central to service delivery. Integrity, honesty and professionalism. A number of our clients have enjoyed a long relationship with us due to always embracing new technologies and pushing the envelope of possibilities.

Convergent meet or exceed all regulations and legal/environmental requirements.

Our award-winning safety standards, unrivalled service and pioneering technology put us at the front of our field.

## Requirement

By implementing the standards Beacon Security have now cemented existing business relationships with blue chip companies.

The risk within the business has also been reduced, and has helped lower insurance premiums.

## Objectives

### Reduction of Waste

- Continually improve reduction of carbon footprint via business travel reduction, improved visit and route planning and the introduction of conference call facilities.
- Implement company fleet mileage measure. (miles v turnover)
- Reduction of company fleet mileage by 5% end of second quarter 2015.
- Reduce energy consumption 3% in office operations.

## Outcomes

### Benefits

Convergent has reaped the benefits, by implementation of the standards, including:

- Better Document Control and Internal Organization.
- Even higher success rate on contract tenders.
- Immediate enrolment into SSIP certification, which has allowed us to be recognized by bigger companies for procurement.
- Staff are working more efficiently, thus saving time and money.
- The risks have been reduced within the business.